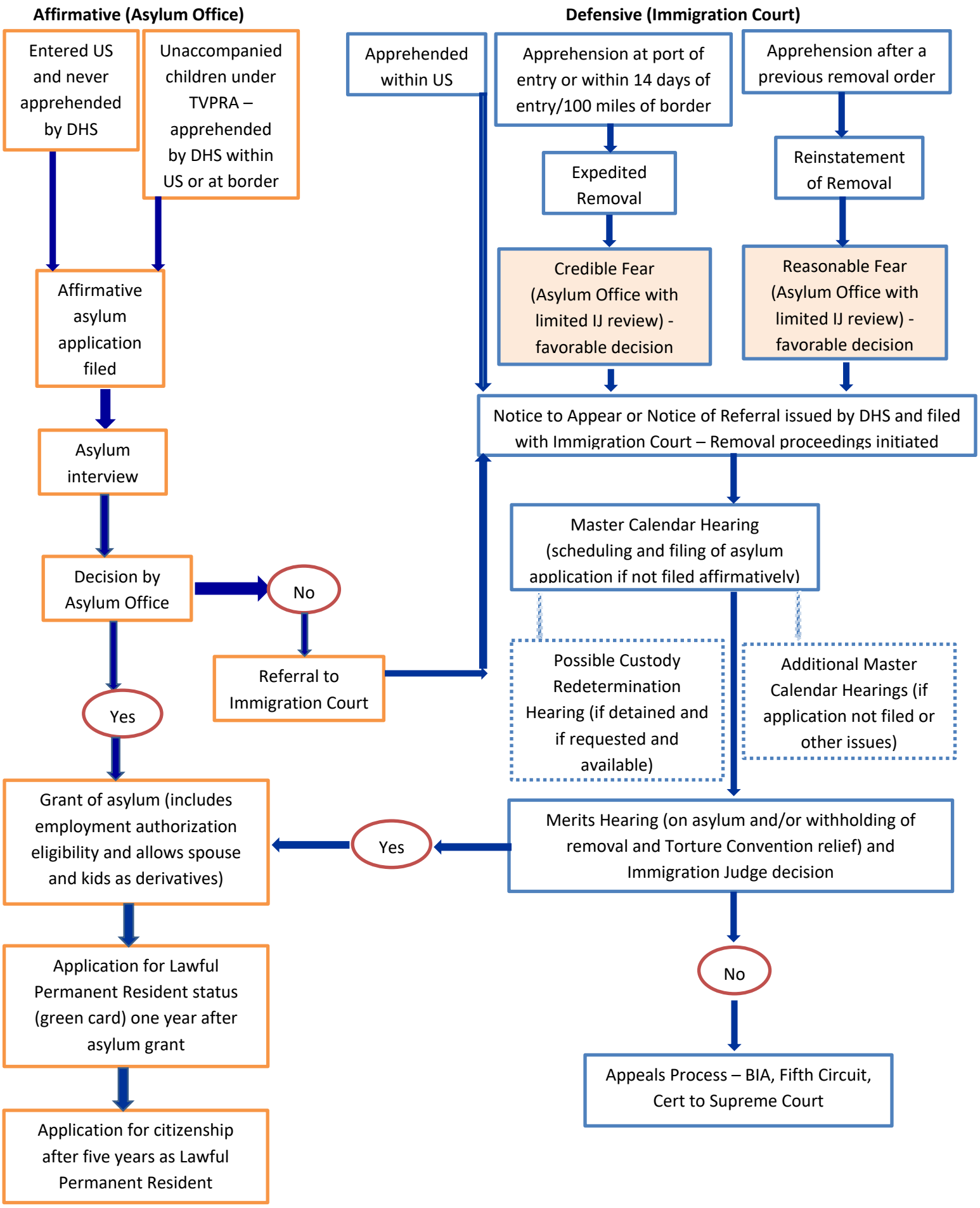ASYLUM PROCESS FLOW CHART